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May 28, 2024

Dear Section 8/HCV landlord,

Macon Housing Authority is continuing to seek ways to better serve our landlords and voucher holders. As you know, severe delays are occurring with the United States Postal Service (USPS) due to logistical problems with their Regional Processing & Distribution Center in Palmetto, GA.

In an effort to provide a temporary solution, MHA is offering an alternative option to allow checks to be picked up in person for the months of <u>June</u>, <u>July</u>, and <u>August</u>.

The following are the requirements necessary to pick up your check in person:

- Checks will be released only to the person listed on the check or point of contact listed,
- ID must be presented at the time of pick up,
- Signatures upon receipt is required, and
- Checks are only available between 9:00am-4:00pm

Failure to pick up your check by the 5th of the month will result in your check being mailed on the 5th.

In-person pick-up will **only** be made available for regularly issued checks for the months of <u>June</u>, <u>July</u> and <u>August</u>. Our office will notify you of updates regarding ACH/direct deposit in the coming months as our computer vendor continues to build out the system.

Please contact Christy Scott regarding in-person pick-ups.

Thanks in advance, Christy Scott S8 Lease/Admission Coordinator